

Friday 12th October 2018

To whom it may concern,

RE: Management of Allergens in Chartwells

I have no doubt that you will have seen recent news reports around allergens. This is an issue we take extremely seriously and we understand our responsibility to the children and young people we serve.

I would like to reassure you that we are constantly reviewing our processes and systems for the management of allergens and the prevention of allergy incidents. These reviews are led by our team, which includes our Health and Safety and Food Safety Director as well as nutritionists, chefs and food allergy specialists. As a result of this regular monitoring, earlier this year we put in place a detailed allergen management plan that has been implemented across Chartwells.

One key area this includes is the development of an allergen awareness programme, to support the training that our colleagues receive in respect of allergens. This will be a continuously rolling programme, to help our people understand and manage food that contains allergens.

If you have any questions or need further reassurance regarding our allergen management process, please do not hesitate to contact me through chartwells.specialdiets@compass-group.co.uk and we would be happy to discuss the matter further.

Yours faithfully,



Richard Taylor

Managing Director, Chartwells