## Winterton Community Academy



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Ref:o/KR/ParLet/Cashless/jsn

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Dear Parents / Carers,

As you will be aware, in school we operate a cashless system for the purchase of food from our cafeteria. This system relies upon our students adding credit in advance which is then subtracted when they make a purchase via the biometric system.

Occasionally, there are circumstances where our students need to go into an overdraft and in such circumstances, we will always take steps to ensure that we are able to provide them with a lunch. However, to allow us to maintain control of this and to identify where occasionally we may need to support a student further, this overdraft facility is set to a £5 limit. If a pupil therefore exceeds this limit, we will request that they visit their head of year to resolve and therefore, the lunchtime staff will not authorise further credit. We will ensure that they still receive a lunch however, it will require us to contact home to help resolve the matter.

I appreciate your support in this matter and wherever possible, please try to ensure that your son / daughter has sufficient credit on their account.

If you should ever experience difficulties with this, then please contact us in advance and we will do all that we can to help and to ensure that a lunch is still available.

Many thanks in advance for your support and understanding.

Kind regards,

K Rowlands Headteacher